

Diana Mercer

Turn *Any* Conflict into an Opportunity!

Speaker, Author, Attorney-Mediator Diana Mercer gives you 8 keys to resolving family, business and social conflicts anywhere, anytime! "Most people hate conflict, but it actually creates a huge opportunity for positive change," says Diana Mercer, co-author of *Making Divorce Work: 8 Essential Keys to Resolving Conflict and Rebuilding Your Life*. Conflict is inevitable — at work, home, or just out and about — but it's how you deal with it that counts.

Diana Mercer draws on 22 years' experience as an Attorney-Mediator to give you real-life stories that make every talk memorable and fun! Diana's talks are perfect for: Business Groups, Professional Associations, Human Resource Departments, Colleges, Law Schools, PTA's and Parents' Groups.

All presentations are tailored for your group's needs and can be expanded into half-day workshops.

Keynote Presentation: 8 Essential Keys to Resolving Conflict, Everywhere, All the Time.

You'll learn how to...

- Attack the problem, not the people.
- Actively listen. Obeying is optional.
- Turn nagging into tasks others are happy to do.
- Make people proud to be personally accountable.
- Speak your mind without putting your foot in your mouth.
- Choose your battles wisely.
- Become the go-to problem solver.
- Live life as a dialogue.

Additional Presentations

- 8 Keys to Resolving Conflict at Home
- 8 Keys to Resolving Conflict at Work
- 8 Keys to Resolving Conflict for Parents and Children
- Social Media for Professionals
- How to Build and Operate an Increasingly Profitable and Sustainable Service Business

Diana Mercer's energetic, interactive presentations show how to transform arguments into dialogues, create peace out of turmoil, and tackle any conflict that comes your way!



Diana Mercer, Esq. is an Attorney-Mediator and the founder of Peace Talks Mediation Services in Los Angeles, California (www.peace-talks.com). A veteran litigator, she now devotes her practice solely to mediation. She's an Advanced Practitioner Member of the Association for Conflict Resolution and is admitted to practice law in California, New York, Connecticut, Pennsylvania and before the Supreme Court of the United States.

She has appeared on television and radio as an expert not only on *Making Divorce Work*, but on resolving all kinds of conflicts and communication. Diana is a *Huffington Post* divorce blogger and the co-author of *Making Divorce Work: 8 Essential Keys to Resolving Conflict and Rebuilding Your Life* (Penguin/Perigee 2010) and *Your Divorce Advisor* (Simon & Schuster/Fireside 2001).

Partial List of Clients

Viacom/MTV Music Television
American Bar Association
UCLA Anderson School of Management
American College Personnel Association
National Association of Women Business Owners

To Book Diana Mercer, call, (310) 301-2100 • E-mail: mediator@peace-talks.com
Website: www.makingdivorcework.com • Online Press Kit: <http://bit.ly/9UZ5Cg>

"Diana Mercer is a naturally gifted speaker. Her professional credentials, coupled with her humorous style, delight audiences. They gain valuable insights into resolving conflict at work and at home."
—Mimi Donaldson, internationally renowned speaker and author of *Necessary Roughness: New Rules for the Contact Sport of Life*

"Diana Mercer is a great trainer and facilitator. She's open, outgoing and personable, and always has great insights for the mediators I train. Students love her soft touch with constructive criticism, and I love her willingness to answer questions, yet keep to the agenda."
—Forrest S. "Woody" Mosten, Attorney-Mediator and Mediation Trainer, author of *Mediation Career Guide*

Featured on CBS, Fox News, and MTV...

Diana Mercer is a sought-after media guest who's been featured on network television and in both the *New York Times* and the *Los Angeles Times*. She has spoken at national conferences for the American Bar Association, and at many universities and professional associations.

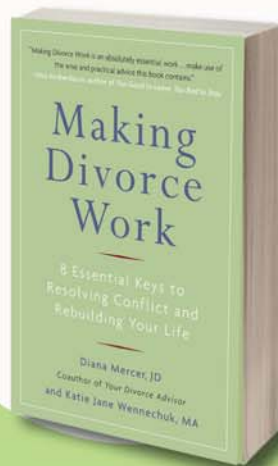


"You can create peace on earth, one family at a time."

—Diana Mercer and Katie Jane Wennechuk, co-authors of *Making Divorce Work*

Can you get divorced without losing your shirt or your sanity?

More than half of all marriages end in divorce, but it doesn't have to ruin your life. Divorce without devastation is an idea whose time has come. *Making Divorce Work* gives you the tools and inspiration to renegotiate your relationship with your spouse, put an end to unproductive arguments and behaviors, determine a fair win-win settlement, and move on with your life – happy, healthy and whole.



"Read this book before you talk to a lawyer! You'll save yourself tons of heartache, talk and money. This book is a game changer!"
—Lisa Earle McLeod, author of *The Triangle of Truth: The Surprisingly Simple Secret to Resolving Conflicts Large and Small*

"Wise and practical advice... A must-read for people with children."
~Mira Kirshenbaum, author of *Too Good to Leave, Too Bad to Stay* and *When Good People Have Affairs*

"This book will revolutionize the way people get divorced."
—Len Jacoby
founder, Jacoby & Meyers Law Offices

"Imagine that instead of ruining your life, your divorce could help you redefine your goals for yourself and your family. Now there's a book that shows you how to make this happen in 8 simple steps!"
—Nell Merlino, author, *Stepping Out of Line: Lessons for Women Who Want It Their Way in Life, in Love, and at Work*; creative force behind *Take Our Daughters to Work Day*.

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E-mail: mediator@peace-talks.com
Website: www.makingdivorcework.com
Online Press Kit: <http://bit.ly/9UZ5Cg>